



三威国际商贸有限公司
3V International Co., Limited

Importer, Exporter & Indenting Agent

Company Name: _____

Date: _____

Contact Name: _____

Invoice No.: _____

Fax Number: _____

E-Mail: _____

CUSTOMER SATISFACTION SURVEY

You have recently received a shipment from 3V International Co., Ltd. As part of our commitment to continuous improvement, we would appreciate your comments on the following questions pertaining to recent events.

1. Did you receive prompt action in placing of the above order?

Yes / No

If No, please explain:

2. Did you receive documents timely for clearance of your order?

Yes / No

If No, please explain:

3. Were you satisfied with the level of service you received with the shipping company we chose to handle your shipment?

Yes / No

If No, please explain:

4. Was your shipment received in good packaging condition?

Yes / No

If No, please explain:

5. Are there any other concerns you feel 3V International needs to improve or become aware of when handling your business matters?

Please feel free to contact Mr. William WU personally via Fax (+86-510-8022 0808) with any additional matters relating to services provided by 3V International Co., Ltd.

Thank you once again for helping us to become a better business partner!

Revision A: 18/01/08